

# University of Benghazi

# Faculty of Engineering

#### **Benghazi - Libya**

# جامعة بنغازي

**كلية الهندســــــة**

### **بنغازي-ليبيا**

**INDUSTRIAL AND MANUFACTURING SYSTEMS**

**ENGINEERING DEPARTMENT**

**IMPROVING LAYOUT EFFECTIVENESS :ITS ROLE IN INCREASING CUSTOMER SATISFACTION**

B. Sc. PROJECT

By

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